



INDIANA LCAR: PREADMISSION SCREENING AND RESIDENT REVIEW (PASRR)  
FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS

QUESTIONS	ANSWERS
Contact Information and Resources	
<b>What is LCAR?</b>	<p>LCAR stands for Level of Care Assessment Representative. The Indiana Family and Social Services Administration (FSSA), in partnership with various entities, conducts federally required Level of Care (LOC) assessment and determination services and intake counseling for PathWays individuals in need of a Nursing Facility Level of Care (NFLOC) for nursing facility (NF) admission or Home- and Community-Based Services (HCBS) Waiver programs.</p> <p>On July 1, 2024, the LCAR began Preadmission Screening and Resident Review (PASRR) and level of care determinations for individuals entering or residing in a skilled nursing facility.</p> <p>Beginning July 1, 2025, the LCAR will provide:</p> <ul style="list-style-type: none"> <li>• PASRR</li> <li>• Level of Care (LOC) assessments, and renewals</li> <li>• LOC determination (outcome) recommendations and re-determinations</li> <li>• Intake counseling for the PathWays 60+ population</li> <li>• Medicaid application assistance</li> </ul> <p>These services apply to the PathWays for Aging, Health &amp; Wellness, and Traumatic Brain Injury Waivers.</p>
<b>Who is Maximus?</b>	<p>Maximus is the vendor selected by the State of Indiana to coordinate Indiana Level of Care Assessment Representative (LCAR).</p> <p>Maximus contracts with the State for several different program services. You can learn more about Maximus here: <a href="https://maximus.com">https://maximus.com</a></p>
<b>How do I contact the Indiana LCAR – Maximus Help Desk for questions about PASRR processes?</b>	<p>Contact by phone: <b>833.597.2777</b></p> <p>Contact by email: <a href="mailto:PASRR@fssa.IN.gov">PASRR@fssa.IN.gov</a></p> <p>Additional resources: <a href="https://www.inlcar.com">https://www.inlcar.com</a></p> <p>Help Desk hours: Help Desk staff are available for phone inquiries from 8 am to 6 pm EST Monday-Friday.</p>
<b>Preadmission Screening and Resident Review (PASRR) Information</b>	



# INDIANA LCAR: PREADMISSION SCREENING AND RESIDENT REVIEW (PASRR) FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS

QUESTIONS	ANSWERS
<b>What is a Preadmission Screening and Resident Review (PASRR) and when did it start?</b>	<p>Preadmission Screening and Resident Review (PASRR) is a federally mandated screening process dating back to 1987. PASRR was created as a part of the Omnibus Budget Reconciliation Act (OBRA), also known as the Nursing Home Reform Act and PASRR requirements were also added to the Social Security Act as sections 1919 (b) (3) (F) and 1919 (e) (7). The process is administered by the Centers for Medicare and Medicaid Services (CMS). Maximus partners with the State of Indiana to help carry out this program.</p>
<b>What is the purpose of the Preadmission Screening and Resident Review (PASRR)?</b>	<p>Preadmission Screening and Resident Review (PASRR) was established as part of the de-institutionalization process to ensure people with disabilities (i.e., Serious Mental Illness, Intellectual and/or Developmental Disabilities):</p> <ul style="list-style-type: none"> <li>• are not inappropriately institutionalized in a NF</li> <li>• receive services in the least restrictive setting, and that</li> <li>• needed services/supports are identified for the NF to provide</li> </ul> <p>PASRR is an important tool for states to use in rebalancing services away from institutions and towards supporting people in their homes, and to comply with the Supreme Court decision, <i>Olmstead vs L.C.</i> (1999), under the Americans with Disabilities Act, individuals with disabilities cannot be required to be institutionalized to receive public benefits that could be furnished in community-based settings.</p> <p>The goal of PASRR is to optimize an individual's placement success, treatment success, and ultimately, an individual's quality of life.</p>
<b>What does Preadmission Screening and Resident Review (PASRR) require?</b>	<p>The Preadmission Screening and Resident Review (PASRR) process requires that all applicants to Medicaid-certified nursing facilities be given a preadmission, preliminary, assessment to determine whether they might have Serious Mental Illness (SMI) or an Intellectual Disability (ID) or Developmental Disability (DD). This is called a "Level I Screen." Individuals with indicators of SMI/ID/DD receive a clinical review to determine if an in-depth evaluation called "Level II" is needed prior to nursing facility (NF) admission. The results of this evaluation also determine the appropriateness of a nursing home setting and if specialized services are needed relative to the PASRR condition.</p> <p>Regulations governing PASRR are found in the Code of Federal Regulations, at 42 CFR 483.100-138.</p>



# INDIANA LCAR: PREADMISSION SCREENING AND RESIDENT REVIEW (PASRR) FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS

QUESTIONS	ANSWERS
<b>What is the process and purpose for Level I Screens?</b>	<p>Preadmission Screening and Resident Review (PASRR) Level I screens need to be initiated on behalf of a person seeking nursing home admission, regardless of their payor source as soon as the need for a nursing home becomes evident.</p> <p>The process begins when the treated provider or designee submits the Level I screen electronically via AssessmentPro (the state's primary PASRR system.)</p> <p>The purpose of a Level I Screen, also known as an identification screen, looks at an individual's clinical characteristics to establish whether or not they may have a known or suspected PASRR condition.</p> <p>A PASRR condition includes a diagnosis of a SMI condition and/or an Intellectual and/or ID/DD.</p> <p>If a person has a known or suspected PASRR condition, they will receive a comprehensive Level II assessment to determine if their condition qualifies under the PASRR program, the appropriateness of a NF setting for the person, and any services they may need while in the NF.</p>
<b>What is a Level II Assessment?</b>	<p>A Level II assessment is an in-depth assessment which determines if a person has a qualifying Preadmission Screening and Resident Review (PASRR) condition (i.e., SMI, Intellectual Disability and/or ID/DD) and if so, whether the person requires the level of service provided by a NF and also, whether or not the individual requires specialized services for their qualifying PASRR condition. It is completed by a qualified mental health and/or developmental professional.</p>
<b>What does a Level II evaluation involve?</b>	<p>Level II evaluations involve completion of an individualized assessment, interviews, and record reviews.</p> <p>To conduct a Level II assessment, a Maximus assessor must meet and interview the person, review their medical record, and interview support staff.</p> <p>Sometimes, this means we must interview providers. Our clinicians interview the individual for about 45 minutes to an hour and ask questions related to the person's medical needs, mental health and service history, developmental history, symptom presentation and cognitive status, interests and preferences, functional needs, community support needs and any needed services in a NF if they are admitted.</p> <p>Through this process, assessors determine if the person has a Serious Mental Illness (SMI) and/or Intellectual or Developmental Disability</p>



INDIANA LCAR: PREADMISSION SCREENING AND RESIDENT REVIEW (PASRR)  
FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS

QUESTIONS	ANSWERS
	(ID/DD) and if so, whether the person requires the level of service provided by a nursing facility, and if the individual requires specialized services for their qualifying condition.
<b>I received a Summary of Findings. What is this?</b>	<p>A Summary of Findings report includes a synopsis of information gathered following completion of a comprehensive Preadmission Screening and Resident Review (PASRR) Level II evaluation as well as the final assessment determination. After Maximus receives the assessor's completed Level II assessment, our Clinical Coordinators review all submitted information, including the medical record and supporting interviews. The CC then documents if the person appears psychiatrically stable, if NF care is appropriate (meaning the person meets medical necessity for NF admission), and what types of services a person would need to be successful in a NF.</p> <p>This Summary of Findings report is sent to the individual, their legal guardian, the submitting facility, and their primary care doctor, if one is identified.</p>
<b>What are Preadmission Screening and Resident Review (PASRR) Specialized Services?</b>	Specialized Services are those services identified through the Level II Assessment which are required to address the identified needs related to the person's developmental disability and/or mental illness. These services are not typically provided within or by a nursing facility due to the duration and/or intensity of the services.
<b>What are Preadmission Screening and Resident Review (PASRR) Rehabilitative Services?</b>	Rehabilitative Services identified through the Level II assessment are services that are required to address one's identified needs as a result of their developmental disability and/or mental illness. These services are less intensive than "Specialized Services" and can be provided in a nursing facility or under contract with outside sources.
<b>What if I, my loved one or their legal representative have questions about or do not agree with the Summary of Findings report or determination?</b>	<p>Questions about the Summary of Findings report can be submitted to the Indiana LCAR – Maximus Help Desk by phone at 833.597.2777 or email at <a href="mailto:PASRR@fssa.IN.gov">PASRR@fssa.IN.gov</a>.</p> <p>The Summary of Findings report letter will also include the individual's appeal rights. The individual or their legal guardian may appeal the Preadmission Screening and Resident Review (PASRR) decision by following the instructions included in their Summary of Findings letter.</p>



## INDIANA LCAR: PREADMISSION SCREENING AND RESIDENT REVIEW (PASRR) FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS

QUESTIONS	ANSWERS
<b>My nursing facility Level of Care (NF LOC) assessment was approved but my Preadmission Screening and Resident Review (PASRR) outcome says Denial. What do I do?</b>	This means that although you have medical needs that qualify for nursing facility Level of Care (NF LOC), you also have disability-specific needs that may be better served in a different setting. You may access HCBS Waiver Services with a NF LOC approval but Preadmission Screening and Resident Review (PASRR) denial, but you may not admit to a nursing facility. If you disagree with this outcome, you may appeal it. Appeal rights provided with your PASRR denial explain how to appeal the decision.